



Customer Service Agents

Freedom Financial is expanding our Customer Service Department in Tempe, Arizona and we are currently seeking Customer Service Agents to take inbound phone calls from our already existing clients. We offer an exciting atmosphere and opportunity for growth. We provide our new employees with four days paid training. A 40-hour work week with multiple first shift options available (between 7 a.m. - 7 p.m.) in our Monday through Friday Customer Service Center!

Customer Service Agents are responsible for answering inbound calls from customers with questions relating to their enrollment in the Freedom Financial program while providing the highest levels of customer service. This includes but is not limited to: customer phone calls, voicemails, emails, faxes, noting customer accounts, interacting with internal departments and external creditors on behalf of the client.

Skills/ Requirements

Approximately 2-3 years experience in an inbound-calls Customer Service environment, preferably in Financial Industries. Excellent communications skills with a passion for servicing customers. Proficient in Windows based programs such as MS Word, Excel, and Outlook. Ability to exercise discretion and independent judgment when interfacing with clients and creditors. Ability to multi-task, prioritize deadlines, communicate effectively with both internal and external customers. Regular attendance and flexibility of schedule is required. Ideal candidate must be motivated, driven and customer focused!

Important Notes

Four-day paid training (from 8 a.m. - 5 p.m.) Must be able to commit to flexibility within a 7a.m. - 7p.m. schedule / 40-hour work week, Monday - Friday.

Please submit resume to Rzamudio@freedomdebtrelief.com or fax to 602-414-0671
Attention: Rodney Zamudio.