



LARU Customer Service Agent Bilingual

Freedom Debt Relief of Freedom Financial Network, L.L.C. is expanding in Tempe, Arizona. Our new Customer Service Department offers employees the opportunity to rapidly advance into lead and management positions within a rapidly growing company!

Customer Service Agents are responsible for answering customer questions relating to their enrollment in the Freedom Financial program while providing the highest levels of customer service. This includes but is not limited to: customer phone calls, voicemails, emails, faxes, noting customer accounts, interacting with internal departments and external creditors on behalf of the client.

Skills/ Requirements

- Minimum of 1 - 3 years experience in a Call Center, preferably in Financial Industries.
- Excellent communications skills with a passion for servicing customers.
- Proficient in MS Word, Excel, and Outlook.
- Ability to exercise discretion and independent judgment when interfacing with clients & creditors.
- Ability to multi-task, prioritize deadlines, communicate effectively with customers.
- Flexibility of schedule is required
- Ideal candidate must be motivated, driven and customer focused! Bi-lingual a plus!!!

Important Notes

Candidates must be able to speak Spanish fluently

Please submit resume to Rzamudio@freedomdebtrelief.com or fax to 602-414-0671
Attention: Rodney Zamudio.